



Capability Statement

+Plus IT

+Plus Gaming



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OUR STORY

Starting from Humble origins, PlusIT has grown to be regional Victoria's largest locally owned premium ICT partner. Our highly skilled and passionate team of industry accredited professionals seek to provide the best ICT solution for your businesses problems.

OUR VISION

We have built our reputation on trust, loyalty, integrity and creating the right solution for the customer the first time every time. In a technology world that is becoming more difficult to understand, our aim is to become your trusted ICT partner and make the complex simple in connecting your business to technology so you can do what you do best.

OUR TECHNOLOGY

Offering a one-stop-shop to businesses when it comes to technology and communications. Our business model and our strategic partnerships allow us to continue to service the Ballarat business community, as well as interstate and international clientele. With a wide variety of tier 1 technology partners Plus IT is always a safe ICT partner for your business.



We can help your
business operate
seamlessly
anywhere, anytime.

Mobility & Fleet Management

- Telstra Business & Enterprise Partner
- Mobile, Tablet & Laptop Device Repayment Options
- Sole traders, Small Business, Enterprise & Corporate Solutions
- Authorised Apple Reseller
- Mobile Device Management & Device Enrollment Services
- Dedicated business experts in-store for face-to-face consultation or we will come to you

Plus IT can help your business operate seamlessly anywhere, anytime. Let us work with you to find the best mobile solution for your business.

Whether it's a mobile, tablet or laptop devices, enabled with the best communication software and data plans.

As a Telstra Enterprise partner we regularly optimize business solutions with the latest plans, pricing, equipment and management of security with our Tier 1 Partner Offerings.

We offer everything from mobile, tablet and laptop devices, enabled with the best communication software and data plans.

Combine
modern
functionality
with ergonomic
lines.



Communication & Office Phone Systems

- NEC Digital and IP Phone System Offerings (Telstra Business Systems)
- TIPT (Telstra IP Telephony)
- Simple, flexible & scalable cloud collaboration solutions
- Cloud Phone Offerings
- SIP Phone lines (Session Initiation Protocol)

Plus IT has the latest in communication technology, scaling to businesses needs and understanding the right technology and years of experience helping guide decisions, our solutions team will be able to find the right options for your business. NEC phone systems make communication instantaneous with a range of desk phones.

Telstra IP Telephony offers a simple, flexible cloud collaboration solution, underpinned by the scale, reliability, and security of Telstra's network.

Talk to us about our managed phone system setups and support today.

Let us find a solution that is right for your business.



Get the right
support for when
you need it.


Traditional On-Premises IT

- 24/7 Helpdesk Support
- Responsive Service Desk Support
- Reporting and Analytics
- End to end management
- Server setup and deployment
- Proactively Manage your ICT
- No Lock In Agreements

The Plus IT Helpdesk is the first point of contact for customers seeking technical assistance and support enquiries relating to computer systems, software, and hardware.

We provide service over the phone 24/7 and email support during business hours. Our experienced and qualified engineers stand ready to not only architect the right IT solution for your business from network to server to your requirements they can also deploy it correctly with the best practice methodology.

Talk to our solutions team today about IT Maintenance solutions for your business.



Develop the right
solution for your
business.

Cloud Based IT

- Office 365
- Azure
- PRTG Network Monitoring
- Secure Cloud base solutions
- Multi-Site deployment
- Scaled to all business sizes
- Public & Private Clouds

Our highly accredited technicians are committed to providing an easy stress-free and cost-effective transition, optimize, secure or migrate into cloud-based solutions.

Our team is ready to audit your businesses information technology infrastructure, utilizing our expertise to provide a complete cloud solution for your business.

We know that not all businesses are the same and know that developing one solution for a business may not be the same solution for another. We work with you to build the right solution, the way you want it and when you want it to ensure your business is ready for the future.



We are your
trusted information
technology
professionals.

Data Connection & Networking

- Telstra NBN Connections
- Direct Fibre Connections
- Scaled Firewall solutions
- Managed Wi-Fi
- Network design & support
- SD WAN / MPLS Solutions

Plus IT are trusted network professionals for data, phones, WAN, LAN, SD-WAN, MPLS and data centers.

We design and implement systems capable of delivering stable, consistent, and efficient connectivity to your business.

With our team of accredited technicians, you can expect a complete solution for networking, from complex data networks to phone systems.

With our Telstra Business & Enterprise partnership it allows us to obtain the best in pricing, support, and speeds to keep your business connected and operating in the digital age.



Reliable
solutions for your
communication
and secure
surveillance.

Data & Electrical Cabling

- Reliable and trusted local third-party contractors
- CCTV Installation
- Data Cabling Installation
- Optical Fibre Cabling and Repairs
- Installation of electrical security systems
- Wi-Fi extenders installations and upgrades
- Access Control
- Home Automation

We work with trusted local contractors that are fully qualified and working to AGS and International Standard, certified and ready to provide your business with a communication solution that is scalable, fast and reliable.

From telephone system cabling and maintenance to CCTV installation, our contractors provide a high level of customer service whilst providing you with a reliable solution.



Stay secure and up
to date with all of your
connections.

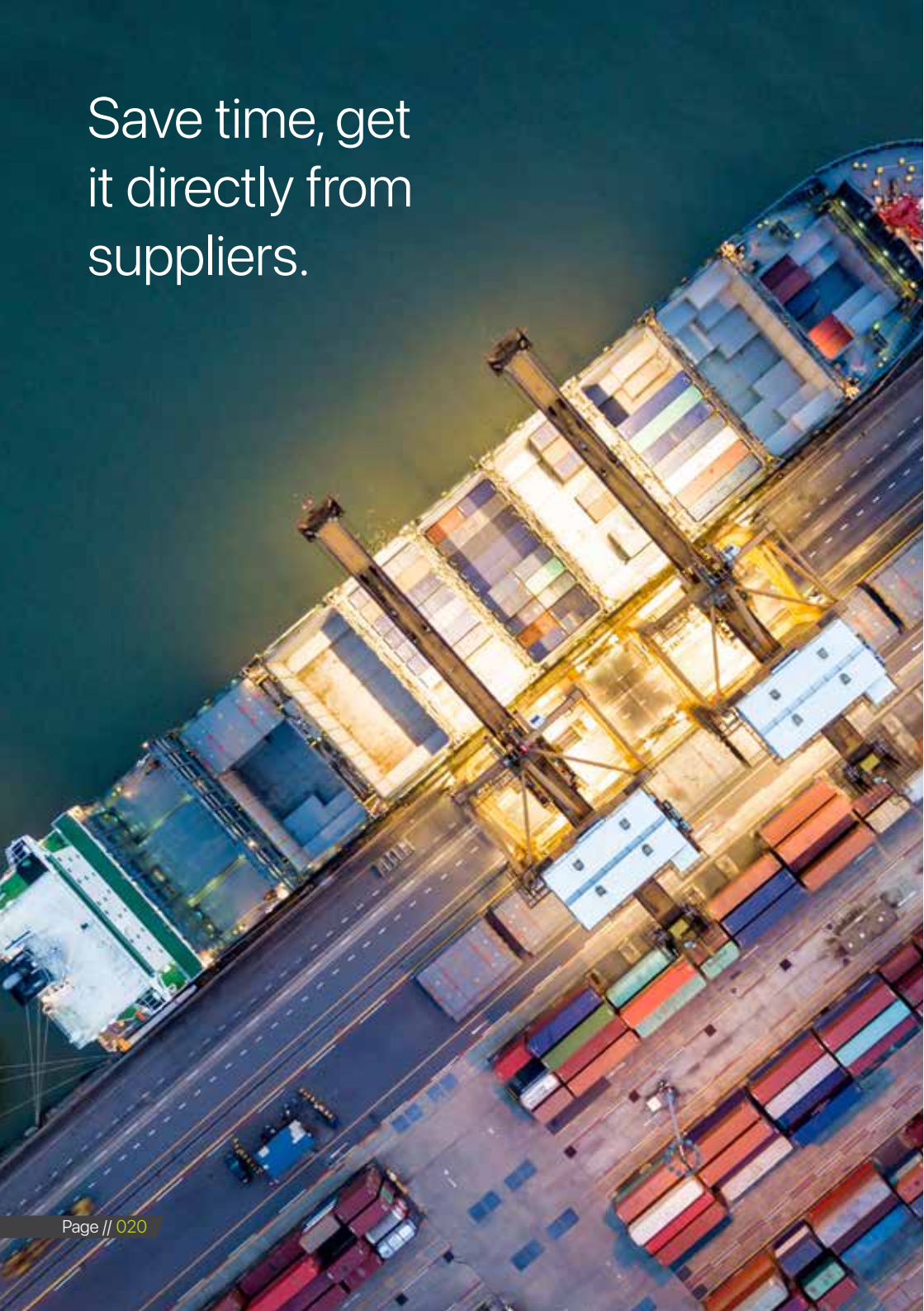
Security

- CylancePROTECT
- Rapidly Deployed
- Lightweight on processing power
- Cisco Meraki Security Appliances
- Palo Alto
- Higher Security
- Firewall
- PEN Testing
- Auditing
- Consulting
- CIRT Services

Choosing the right type of security solution for your business is a daunting task, we have experienced consultants ready to find the right security solution for your business.

Get in front of malicious cyber-attacks by speaking with one of our experienced consultants and let us protect all that you have worked hard to build.

From virus protect, cyber attacks and secure data connection for your network, we are your experts for IT, Security and Safety.



Save time, get
it directly from
suppliers.

Supply Chain & Logistics

- High volume sales at dealer pricing
- Cost effective ordering
- Shipped straight from the supplier to your business
- Decreased delays in Processes
- Faster delivery time
- More environmentally friendly

Do you order large volumes of IT equipment or mobile handsets?

We can arrange competitive dealer pricing to not only save you money but also save you time.

With our trusted relationships with our suppliers we can have large volumes of stock ordered then delivered straight from the suppliers warehouse to your office cutting down on time, man handling and most importantly costs.

At Plus IT we want to save your business money anywhere we can, speak to us today to discuss this option for your business.

What secrets
is your data
hiding that
could help you
run a better
business?



Digital Services

- Web Design
- Business Intelligence Reporting
- Ecommerce
- Social Media
- Website Maintenance
- Domain Names and Hosting

With over 20 years' experience in the digital world, our team can advise, create, build, and manage your online presence for today, tomorrow and beyond. From web design to business reporting, custom solutions for schools and more, we offer a full range of digital services to help every business.

With a fast-paced and ever-adapting world, your businesses online presence has never been more important. Let us unlock your full potential today!



Design, develop
and deploy
solutions in any
business sector.

Signature Software Application Development

- Local Ballarat business delivering world class software solutions since 1993
- Class leading software solutions
- Fully integrated business applications
- Tracking and reporting of ongoing revenue and services
- Mobile stocktaking App
- Customer Relationship Management tool (CRM)
- Data Analytics & Power BI

Signature Software are continuously seeking to expand the way they can assist their clients to further improve their business.

With over 20 years' experience within the business software solution sector, Signature Software's Solution Architects and Business Consultants have the depth and knowledge required to successfully design, develop and deploy solutions in any business sector.

Let us put you in touch with Signature Software to see how they can help develop a solution for you.

Design and
build your
ultimate rig.



GAME
ON!

Gaming

- Custom gaming PCs built locally in Ballarat by a team of passionate gaming professionals
- Racing Simulators
- Xbox Reseller
- Gaming Accessories
- Partnered with our most trusted brands
- Local experience center to unlock your gaming passion

Plus Gaming is our sister company located in Ballarat Central where we have hand built PC's on display along with the latest in custom Racing Sim technology.

We want buying a gaming PC to be an experience not just a transaction and each of our hand-built PC's have been designed with this in mind.

Plus Gaming was created by a team of like minded IT professionals who decided to turn their personal passion for gaming into a real life experience that everyone could enjoy.

Unlock your gaming passion - no matter what level you are at we are here to help.

GIGABYTE
TECHNOLOGY

AMD

CORSAIR

intel

XBOX ONE

ASUS

R A Z E R

Plus IT Quick Guide

Have an IT Emergency?

Call the IT Helpdesk:
03 5337 9333

Just want to log a
non-urgent job?

Email the IT Helpdesk:
helpdesk@plusit.com.au

Have a Telstra
problem?

Call the Telco Support team:
03 5337 9379

Want to make a change
to a Telstra service?

Email the Telco Support Team:
managedaccounts@tbcplusit.com.au

Have an
account enquiry?

Email: **accounts@tbcplusit.com.au**
or call: **03 5337 9379**

Looking at a new
product or service?

Talk to your Account Manager
or email: **sales@tbcplusit.com.au**

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